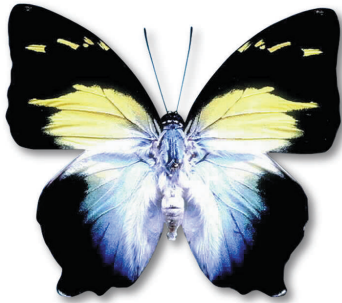


sentez



Hotel
Management
System



Take control of all your steps in accomodation from booking to invoicing with SentezDELUX Hotel Management System. Well designed user interface makes it possible to handle definitions like price, agent, boarding type easily and unlimited. Working in all foreign currencies is supported. Serial reservations can be entered automatically. Automatic group check-in and check-out is possible. Track reports by; daily accomodation, daily arrival, boarding and nationality. Multiple rooms can be tracked in one account. Direct access to room informations and room maintenance is possible on the same screen. Phone calls can be automatically transferred to account.

Different types of booking; confirmed, canceled, optional, wait list, turnaway

Easily access to all operations

Define overnight stay periods for each pax on group booking

Room type setting on group booking

Follow up occupancy rate by Day

All Front Office operations can be realized via Booking Room List

Room Nr.	Guest Surname, Name	Arrival Date	Departure Date	GA	Agent	Boarding
TW-806	Winter Harry	18.03.2003-13:13	29.03.2003-12:00	2	GMG	BB-BED18PRE/
TW-303	Mark John	20.03.2003-13:14	26.03.2003-15:09	2	GMG	BB-BED18PRE/
FB-612	Mark Sarah	20.03.2003-13:14	23.03.2003-13:14	1	NP	10
FB-613	George Tom	21.03.2003-12:00	26.03.2003-12:00	1	GMG	
FB-413	George Mark	22.03.2003-13:14	03.04.2003-12:00	1	GMG	
FB-312	Jones Sarah	22.03.2003-13:14	03.04.2003-12:00	1	GMG	
FB-814	Winter Tom	22.03.2003-13:14	03.04.2003-12:00	1	GMG	
FB-412	Mark Sarah	23.03.2003-13:14	03.04.2003-12:00	1	GMG	
FR-816	Bill John	23.03.2003-13:14	04.04.2003-13:00	1	GMG	

Room Selection	2 Pax	4 Pax
TWIN	2 Pax	4 Pax
FRENCH BED	1 Pax	7 Pax
CONNECTION	2 Pax	6 Pax
TRIPLE	3 Pax	8 Pax

Room Nr.	Guest Surname, Name	Arrival Date	Departure Date	GA	Agent	Boarding
TW-806	Winter Harry	18.03.2003-13:13	29.03.2003-12:00	2	GMG	BB-BED18PRE/
TW-303	Mark John	20.03.2003-13:14	26.03.2003-15:09	2	GMG	BB-BED18PRE/
FB-612	Mark Sarah	20.03.2003-13:14	23.03.2003-13:14	1	NP	10
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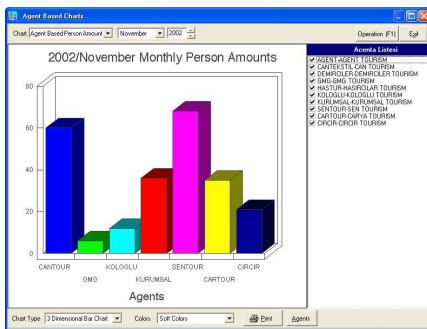
Forecast	28.02.2003	29.02.2003	30.02.2003	01.03.2003	02.03.2003	03.03.2003	04.03.2003	05.03.2003	06.03.2003	07.03.2003	08.03.2003	09.03.2003	10.03.2003	11.03.2003	12.03.2003	13.03.2003	14.03.2003	15.03.2003	16.03.2003	17.03.2003	18.03.2003	19.03.2003	20.03.2003	21.03.2003	22.03.2003	23.03.2003	24.03.2003
Full	53	44	44	40	28	28	28	53	90	88	88	88	97	88	87	87	86	50	50	50	50	50	50	50	50	50	50
Free	47%	39%	39%	35%	25%	25%	25%	47%	80%	78%	78%	78%	86%	78%	77%	77%	76%	44%	44%	44%	44%	44%	44%	44%	44%	44%	

Marketing and Sales

Settings: Unlimited definitions on; Currency based price, Agency and boarding type, Price sheets based on agency, Action plans, Quotas by agency Tracking: Pre-Forecast tracking by agency. Sales Statistic Reports by agency and company. Sales Analyses with charts.

Booking

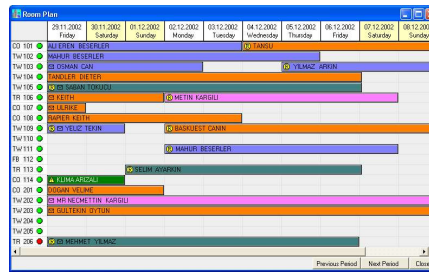
Support: Bookings can be realized without any date limit. Allocation and deposit collection on booking. User defined booking form with printout option. Settings: Fast room allocations on booking. Different length of stay for each guest in a group. Serial bookings can be entered automatically. Different forms of booking; Single, Group, Agency, Firm, Optional bookings, Free ratio setting Tracking: Detailed no-show tracking. Monitor last minute bookings. Room occupancy per agency during booking. Get stay details about a specified period. Get forecast reports and forecast charts based on 7 days, year and guest basis. Different types of booking; Option, Confirmed, Canceled, Wait list, Turnaway.



Reception

Support: Automatic group check-in option. Accept Walk-in guests. Built in Guest Wake-Up function. Fixed credit can be designated to each guest or room for a specified period. Collected deposits can be automatically transferred to guest account. Printout leaved messages thanks to Guest Messaging System. Settings: Definitions regarding; Guest peculiarities, V.I.P., C.I.P., Frequent List, Black List, in a parametric structure. Matters pertaining to guest parametrically.

Boarding types parametricly. Room changes and room share can be defined easily. Creating of one group account and multi room accounts. Automatic extension of Check-out time. Automatic preparation of Registration Forms. Early and Group check-out function.



Tracking: Keep track of Guest. Cards/History (personal infos). Keep track guest peculiarities; V.I.P., C.I.P., Frequent List, Black List etc. in a parametric structure. Track reports by; Daily accommodation, Daily arrival, Boarding and nationality.

Front Cash

Support: Recording of all guest expenditures. Automatic preparing of Guest Registration Forms. Keep record also on other than guest transactions in Front Cash. Keep record on revenue, change and city ledger. Get automatic agency invoices. Guest Credit Control System applicable. Receipt transfer between account supported. Settings: Define relations between main cash and general ledger cash. Early check-out function supported. Department groups and detailed Department explanations can be defined. Issue Advanced/Proforma invoices and print invoice lists. Keep Front Cash account and take Main Current. Tracking: Keep track on foreign currencies by entering daily foreign exchange rates. Monitoring of detailed Daily Revenue supported. Get revenue statistics and graphics based on department. Multiple accounts can be tracked in one room, also multiple rooms can be tracked in one account. Keep track on accounts by defined department or department group.

House Keeping

Support: Telephone Switchboard Connection Information Exchange on all types of switchboard (telephone) connected to the system supported. Auto wake-up function for each guest can be defined on screen. Settings: Direct access to room informations and room maintenance. All external calls can be transferred to account for invoicing. Tracking: Department calls can also be tracked.

Report Generator

Support: The built-in report generator module allows you to create unlimited user defined reports. Access permissions can be assigned to each user. Settings: User defined formula and logical fields, allows reporting on every detail information. Tracking: All reports can be send to; Screen, File, Printer, Fax, E-mail recipient o or to Microsoft® Excel. All reports can be saved by name.

Parameters

Support: Thanks to parametric structure, best suitable information system can be achieved for every establishment. Settings: Time setting for room maintainance after check-out supported. Extend Date/Time and cancel all not realized check-in bookings after Night-Audit. Department groups. Obtain Record Control Files (Log files) Definitions regarding; Basic information; Address, Telephone, e-mail etc, BreakDown, Payment types. Room type and quantity, Guest and switchboard parameters, Cut-off day, Safe parameters, Date limits for bookings, Date (System, Night-Audit) to be used in the software, Night-Audit time, Details on Shift procedures, Currency in order to get financial reports. Arrange changing, Cleaning day, Check out time. Tracking: Printout determined reports after the Night-Audit process; Daily revenue, Transactions, Main current, Room change list etc.